

Gabriel Pensamiento

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EDUCATION

Pittsburgh, PA 2020-2025 (Expected)	University of Pittsburgh Katz Graduate School of Business - Ph.D. in Business Analytics & Operations
Guatemala, GUA 2024-2019	Universidad del Istmo (UNIS) School of Engineering - B.S in Industrial Engineering, Magna Cum Laude

HONORS, FELLOWSHIPS & AWARDS

Pittsburgh, PA 2024	University of Pittsburgh Alexander Family Award for Teaching Excellence
Pittsburgh, PA 2020-2023	University of Pittsburgh Rockwell Fellowship (100% tuition scholarship + monthly stipend)
Mexico, MEX 2019–	IPADE Business School Go Program (Support to pursue PhD studies; teaching formation)
Guatemala, GUA 2014-2018	Universidad del Istmo (UNIS) Award for Performance Excellence (best GPA of the class)

WORKING PAPERS AND WORK IN PROGRESS

Research Interests: Behavioral Operations, Experiments, Socially Responsible Operations, Nonprofit Operations, Supply Chain Management

1. Pensamiento, G., Valdés, L. [*Selection, Payment, and Information Assessment in Social Audits: A Behavioral Experiment*](#)
- Major Revision invited at **Manufacturing & Service Operations Management**.
2. Eftekhar, M., Pensamiento, G., Valdés, L. *Reference-dependent effects in volunteering: Expected vs. experienced effort*
- Redesigning experiment post-pilot.
3. Eftekhar, M. Pensamiento, G., Valdés, L. *Increasing Teacher Engagement in an Educational App in Rwanda (In progress)*
- Baseline data being collected by field partner.
4. Pensamiento, G., Valdés, L. *On the joint use of auditing and training to motivate supplier social responsibility (In progress)*

PRESENTATIONS

Notes: (*) symbol indicates the talk was given by a coauthor

1. Pensamiento, G., Valdés, L. *Selection, Payment, and Information Assessment in Social Audits: A Behavioral Experiment*
 - April 2025, POMS, Atlanta, GA (invited, future).
 - November 2024, DSI Annual Meeting, Phoenix, AZ (invited).
 - October 2024, Informs Annual Meeting, Seattle, WA, (invited)
 - September 2024, Philadelphia Operations Day, Bethlehem, PA (invited)
 - June 2024, Behavioral Operations Conference, Boulder, CO, (peer-reviewed).
 - April 2024, Midwest Decision Science Institute, Youngstown, OH (contributed).
 - *April 2024, POMS, Minneapolis, MN (invited)
 - February 2024, Early-Career Sust. Operations W., Lincoln NE, (peer-reviewed).
 - December 2023, IPADE Business School, Mexico City, MEX, (online, university).
 - October 2023, Informs Annual Meeting, Phoenix, AZ (invited).
 - June 2023, Behavioral Operations Conference, Baltimore, MD (invited).
 - October 2022, Informs Annual Meeting, Indianapolis, IN (invited)
2. Eftekhari, M., Pensamiento, G., Valdés, L. *Reference-dependent effects in volunteering: Expected vs. experienced effort*
 - April 2025, POMS, Atlanta, GA (invited, future).
 - November 2024, DSI Annual Meeting, Phoenix, AZ (invited).
 - *October 2024, Informs Annual Meeting, Seattle, WA, (invited).

TEACHING

University of Pittsburgh

Katz Graduate School of Business

Pittsburgh, PA	Instructor
Fall 2023, Fall 2022	BQOM2578 Data Mining (MBA & MS group)
	- 4.86/5 Student Evaluation
	- 4.47/5 Student Evaluation

Pittsburgh, PA	Teaching Assistant and Recitation Leader
Summer 2021, 2022	BQOM 2401 Statistical Analysis (MBA, Professional MBA, Executive MBA, and Healthcare MBA groups), for Prof. Jennifer Shang and Prof. Prakash Mirchandani

IPADE Business School

Mexico City, MEX	Guest Lectures
Monterey, MEX	Machine Learning for Management (MBA, English) – 10 lectures
Fall 2022 -	The Art of Negotiation (Executive online, Spanish) – 30+ lectures

Mexico City, MEX	Teaching Assistant
Fall 2019 - Summer 2020	Data Visualization, Decision Analysis, Quantitative Methods for Management (MBA, English)

Universidad del Istmo (UNIS)

School of Engineering

Fraijanes, GUA

Spring 2019

Substitute Instructor

Economic Engineering (B.S. in Engineering, Spanish)

Fraijanes, GUA

Spring 2015 – Fall 2018

Teaching Assistant & Reinforcement classes coordinator

Economic Engineering, Statistics II, Linear Algebra, Differential Calculus, Analytical Geometry, Financial Accounting and Cost Analysis (B.S. in Engineering)

TEACHING WRITINGS

Teaching writing interests: Business Analytics, Socially Responsible Decision Making

1. Ibarra, A., Herrera, R., Pensamiento, G. 2023. *Bob's Conundrum: Too much Sales Data, Unexpected expectation: Why do drivers churn in a transportation platform?, Exploring Sales Data at Walmart.* Teaching Case AD 23 EC 01-03. IPADE Publishing, Mexico City, MX.
2. Ibarra, A., D'Kuba, F., Pensamiento, G. 2020. *Doopla 2020: ¿Promesa o Realidad? (Doopla 2020, promise or reality?)* Teaching Case. F 16 C 02. IPADE Publishing, Mexico City, MX.
3. Ibarra, A., Pensamiento, G. 2020. *DataViz: Titanic Survival Prediction, DataViz: Burger King, DataViz: National Parks, DataViz: Gapminder, a fact-based view of life-expectancy, DataViz: Spotify.* Teaching Cases. AD 20 EC 02-06, IPADE Publishing, Mexico City, MX.

ACADEMIC SERVICE

Conference Reviewer

EAAMO 2024

Mentor

EAAMO 2024 Summer of Science (Alicia Carrillo)

Session Chair

Inform's Annual Meeting 2024 (co-chaired with Prof. León Valdés, Behavioral Operations Management session)

DSI Annual Meeting 2024 (chair, Humanitarian Operations session)

POMS Annual Meeting 2025 (co-chair with Prof. León Valdés, Behavioral Operations Management session)

Talks

April 2024, PhD Journey and Beyond – Reflections about doing a PhD in the US for Mexican scholars – during and before applying, IPADE Business School (online).

Member

Inform's, MSOM, POMS

CONSULTING EXPERIENCE

Mexico, MEX May-July 2020	Estudio 3.14, Architectural Firm Independent Consultant with Prof. Alberto Ibarra, Decision Analysis Department Chair at IPADE Business School, reporting and presenting to the CEO.
Guatemala, GUA Nov. 2018 – May. 2019	Denteco, Dental equipment distributor. Independent Consultant, Reengineering Project: reporting directly to the CFO and the COO, and presenting to the Board.
Sacatepéquez, GUA Nov. 2018 – May. 2019	Ecofiltro, Social Entrepreneurship, water filters producer. Independent Consultant, Reengineering Project: reporting directly to the CFO and presenting to the CEO.
Guatemala, GUA Mar. 2017 – Nov. 2018	Nadalini & Asociados, Operations Consultancy Firm. Field Consultant, Process Reengineering with Prof. Jorge Nadalini, IBS Director.

NON-PROFIT SERVICE

Pittsburgh, PA Aug. 2023–	Journey of Hope at Holy Family Institute Organizer and volunteer, helping unaccompanied immigrant children adapt to the United States
Guatemala, GUA Oct. 2017 – Dec. 2020	LIVE (Virtuous Leadership), Peñalta (College Residence) Organizer and volunteer, leadership formation for college students
Guatemala, GUA Jan. 2018 – Dec. 2018	“Dejando Huella en San Arturo”, Universidad del Istmo (UNIS) Founder, organizer, and volunteer: social and economic development project for San Arturo, Fraijanes, Guatemala.
Guatemala, GUA Jan. 2015 – Jul. 2017	Chess Team, Universidad del Istmo (UNIS) Founder, coordinator, instructor, and team member

PROGRAMMING SKILLS AND SPOKEN LANGUAGES

Programming Languages & Software	R, Python, oTree, Qualtrics, Stata, Tableau, Excel
Languages	Spanish (Native), English (fluent), German (basic)